

OUR GUEST CHARTER

WHAT WE'RE DOING TO TAKE CARE OF YOU:

- 1 Our bars are part of the '**We're Good To Go**' accreditation scheme.
- 2 **We have an increased cleaning** regime in place.
- 3 **Hand sanitiser** stations available – please use them!
- 4 Our team are **trained and health-screened** on returning to work.
- 5 Our team **wash/sanitise their hands** frequently.
- 6 **We've restricted our capacity.**
- 7 **Tables are spaced** further apart, and **screens installed** where required.
- 8 **Floor markings and directional signage** to help you go with the flow.
- 9 **Order and Pay at table** available using your mobile.
- 10 We've gone **cashless**, and encourage **contactless** payment.

WHAT WE'RE ASKING OF YOU IN RETURN

- 1 Please stay away if you have any **COVID symptoms**.
- 2 Support us with **NHS Track & Trace** requirements.
- 3 Respect the current **physical distancing and personal hygiene** guidelines.
- 4 **Remain seated** wherever possible, if you do need to order at the bar send one of your crew to get the round in!
- 5 Please **respect our teams**, if you have any questions please ask; we're here to help.

